



Single-Family Warranty Coverage Alberta



Abbey Platinum Master Built

With over 50 years' experience in residential and commercial building, Abbey Platinum specializes in single and multi-family new homes, luxury estate homes and renovations. As the most award-winning builder in Central Alberta with such accolades as 5-time Builder of the Year, 2-time Renovator of the Year and receiving the Alberta New Home Warranty Customer Service Award since 1990, Abbey Platinum is committed to high quality and outstanding service.

What Is New Home Warranty?

New home warranty is an insurance protection product that protects your home from material, labour and structural defects that might arise after the commencement of warranty. The warranty stays with the home, whether you are the original owner or subsequent buyer and typically lasts for 10 years.

Is New Home Warranty Mandatory?

Alberta's *New Home Buyer Protection Act* stipulates that all new homes must include warranty coverage of one year for materials and labour, two years for delivery and distribution systems, five years for building envelope and 10 years for major structural defects.

As you look at homes and get to know the homebuilders in your community, consider the warranty carefully. You want to buy your home from a professional homebuilder with a solid reputation, excellent after-sales service and a third-party warranty provider.

SINGLE-FAMILY WARRANTY

Warranty Coverage Details

Coverage Prior To Possession

OPTIONAL Pre-Possession Insurance: Pre-Possession Insurance is a combination of Deposit Insurance and Home Completion Insurance. This means in the event of default by a homebuilder, the purchaser's investment is covered from payment of initial deposit under the purchase agreement and expires upon start of construction to a maximum of \$100,000. Please confirm amount with your homebuilder. Home Completion coverage commences upon the start of construction and expires upon commencement of warranty to a maximum of \$100,000.

Coverage

1 YEAR Materials and Labour: Coverage for defects in materials and labour which include items such as flooring, paint and trim.

2 YEAR Delivery and Distribution Systems: Coverage for defects in materials and labour related to delivery and distribution systems including heating, electrical and plumbing systems.

5 YEAR Building Envelope: Coverage for defects in the building envelope, which is defined as the system of components that separate the controlled interior air from the exterior. For example, roof and exterior walls.

OPTIONAL Additional Building Envelope: Coverage for defects in the building envelope for an additional two years. Only the homebuilder may opt for this coverage at the time of application.

10 YEAR Structural: Coverage for structural defects such as frame and foundation.

For additional details regarding warranty coverage and/or coverage limits, please refer to the home's Home Warranty Insurance Policy, or contact us at anhwp.com or 1 800 352 8240.

How ANHWP Warranty Benefits You As A Homeowner

- Gives you confidence knowing your homebuilder is one of Alberta's best homebuilders.
- Comfort knowing your new home purchase is protected by a professional, reputable and enduring new home warranty provider.
- Free online resources such as *The Guide to the Care and Maintenance of Your New Home*, *Surface Water Management* brochure and more.
- Secure homeowner portal for reviewing contracts, requesting Program assistance and accessing important information and resources.
- A real live person available to assist you by phone or email to answer your questions.
- Alternative dispute resolution options such as mediation (a practical hands-on approach to resolving issues).
- Knowledge that your homebuilder has undergone mandatory, industry-specific education through the Professional Home Builder's Institute (PHBI) to ensure competency, performance, training and service.

Solutions Centre

If you have questions or concerns, we have several ways to reach our team:
1 800 352 8240 • contactcentre@anhwp.com • anhwp.com

Insurance provided by The New Home Warranty Insurance (Canada) Corporation (NHWICC).
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